

HOW LONG WILL THE INVESTIGATION TAKE?

Minor complaints are often handled immediately. As a general rule, the investigation of serious charges should be concluded within thirty days unless circumstances necessitate additional time.

WILL I BE NOTIFIED OF THE RESULTS OF THE INVESTIGATION?

Once the investigation has been concluded, the Chief of Police will inform you in writing of the outcome of the complaint.

WHAT IF I AM NOT SATISFIED WITH THE RESULTS OF THE DEPARTMENT'S INVESTIGATION?

Any person who believes that his or her allegations have not been taken seriously, investigated thoroughly or resolved satisfactorily by the department may submit a letter stating their concerns to the Office of the Attorney General.

WHAT IF I FILE A FALSE COMPLAINT?

If you believe the complaint to be valid and the officer is ultimately exonerated, the case will be ended. However, if it is determined that the complaint was intentionally false and malicious, you may be subject to criminal charges or a civil suit.

WE ALSO ACCEPT COMMENDATIONS FOR OFFICERS WHO HAVE DONE AN EXCEPTIONAL JOB.

The Cheswold Police Department is committed to providing the best police services possible. Citizen cooperation and input are essential if the department is to succeed in this goal. If you have questions about any specific action taken by the department, or have questions about how the department operates, you can contact our department at any time.

Civilian Complaint Packets can be obtained from the Town Hall or Cheswold Police Dept.

If you have further questions or would like further information or assistance, contact:

Chief Christopher Workman
Cheswold Police Department
691 Main Street
Cheswold, DE 19936



Administrative Offices Open
Monday thru Friday 8am till 4pm
Closed Holidays

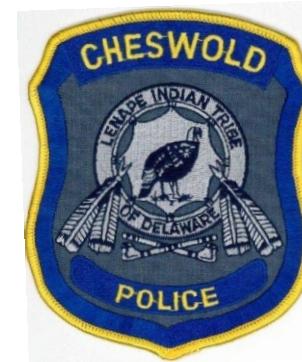
CHESWOLD POLICE DEPARTMENT

691 Main Street

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Fax: 302-734-1355
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Cheswold Police Department

Citizen Complaints and Comments



Protecting and Serving
the Town of Cheswold

Phone: (302) 734-2202

It is the policy of the Cheswold Police Department to promptly investigate allegations of wrong doing by department members and to take appropriate actions to discipline, policy change or exoneration.

A complaint means that someone is dissatisfied with our performance. If we are doing something wrong, the complainant will help the department recognize and ultimately rectify the wrongdoing.

It is the intent of the Cheswold Police Department to provide its residents with only the highest quality law enforcement services.

HOW DO I INITIATE A COMPLAINT AGAINST AN OFFICER?

A complaint must be in writing to the chief of Police. Complaints can be filed 24 hours a day with the Police shift commander. During regular working hours, other administrative personnel are also available to take a complaint. If you can not physically file the complaint in person, you may contact the Chief of Police for guidance.

IF I AM UNDER 18 YEARS OLD, DO I HAVE THE RIGHT TO FILE A COMPLAINT?

Yes. Just have a parent, legal guardian or responsible adult present with you.

MUST I GIVE MY NAME TO FILE A COMPLAINT?

No. Anonymous complaints, or complaints from citizens who expressly request their names to be held in confidence, shall be accepted. However, when an anonymous complaint is made against an employee and there is no corroborative evidence of any kind, then the complaint shall be classified as unfounded.

Also, if the complaint results in criminal or civil action against the officer, you may be subpoenaed into court; therefore, a name will be required.

WILL THE OFFICER KNOW THAT I HAVE MADE A COMPLAINT?

Yes. The officer(s) will be advised of the allegations made against him or her as well as the name of the person registering the complaint. The officer will be required to write out a detailed statement outlining the details of the incident from their point of view.

WHO IS RESPONSIBLE FOR THE INVESTIGATION OF THE COMPLAINT?

The Chief of Police is responsible for initiating the internal investigations. The actual investigative work may be performed by a police supervisor outside the employee's chain of command. The department also utilizes other agencies to investigate criminal allegations against the officer.

WHAT WILL HAPPEN TO THE OFFICER?

If the investigation reveals misconduct, the officer will be disciplined according to the seriousness of the rules violation. Disciplinary actions range from oral reprimand to suspension and in extreme cases, termination. If the allegation is criminal in nature, the case will be presented for prosecution. Other appropriate remedies include policy change and retraining.

NEED I BE CONCERNED ABOUT POSSIBLE RETALIATION FOR MAKING A COMPLAINT AGAINST AN OFFICER?

ABSOLUTELY NOT! It is essential that the public confidence be maintained which enhances the ability of the department to investigate and properly adjudicate complaints against its members. An employee who retaliates against you as a result of filing a complaint is subject to disciplinary action up to and including dismissal from the department.